NOTIFICATION OF VACANCY
at 1st NATO Signal Battalion, Wesel, Germany

Our Vacancy
Technician (Communications) – 2 positions

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<th>Duty Location</th>
<th>1st NATO Signal Battalion, Wesel, Germany</th>
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<td>NATO International Civilian Grade</td>
<td>B-4 – NATO Grade 10</td>
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<tr>
<td>NATO Post Number</td>
<td>ODN MCSX 0180 &amp; 0200</td>
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<td>DUE DATE for receipt of applications</td>
<td>10 January 2021</td>
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Our Organisation
1st NATO Signal Battalion (NSB) provides Communication Information Services (CIS) services to deployed NATO HQs. The Maintenance and Support Company is responsible for technical support of Command and Control services (including Information Systems Support to Functional Services), by providing electronic maintenance (level 2+) of deployable assets, for level 2 maintenance of Communications Information Systems (CIS) and Non-CIS equipment, and supply for the NATO Signal Battalion. The Communications and Information Systems Platoon is responsible for the operational planning and control of all level 2/2+ Communications Information Systems (CIS) maintenance assets in support of NATO operations and exercises. The Information Systems Administration Section is responsible for level 2 maintenance of local area communications and information systems and services, on all NATO locations. (Deployed or Peace Time Location)

The incumbents are responsible for technical support of the assigned Communication Services (Networking, Voice and VTC). One Technician (Communications) will focus on Routing (ODN MCSX 0180) while the incumbent of the second position will focus on Voice (ODN MCSX 0200).

Our Vacancy
The Technicians (Services Management):
- Perform a technical DCIS wide level 2+ support function for Communication services (Networking, Voice and VTC) in Deployable CIS (DCIS)
- Assist the Section Head and Comms Engineer in ensuring that preparation, operation and maintenance of all network assets is kept at highest standards to allow rapid deployment.
- Assist the Section Head and Comms Engineer in technical support of all NSB assigned communications assets including TSGT’s, VSAT, VHF, UHF and SHF radio relay equipment, HF equipment.
- Support the System Administration (SA) of the Hardware (HW) and Software (SW) of all networks to include operating systems, virtual infrastructure, routing and switching devices and firewalls (Routing position ODN MCSX 0180 specific)
- Supports the System Administration (SA) of the Hardware (HW) and Software (SW) of all network to include operating systems, virtual infrastructure, router, switch, firewall, voice and VTC devices (Voice position ODN MCSX 0200 specific)
- Perform network administration tasks, troubleshooting and network implementation of all routing, switching, border protection devices, voice and VTC devices. Including network monitoring to ensure systems are technically ready and operational.
- Interact with the service desk and other teams to assist in troubleshooting, identify root cause, and provide technical support when needed
- Perform the investigation and resolution of problems related to network and voice services.
- Assist at interoperability trials and performs on-the-job training for newly assigned personnel.
- Support military technicians in the system deployment, trouble-shooting and day-to-day administration.
- Support system uplifts as needed and works together with NCI Agency in order to bring NATO assets to the latest approved system baseline.
- Perform systems tests prior to deployments/exercises to ensure proper configuration and operation of assigned systems.
- Perform other duties as may be required.

The employee may be required to perform a similar range of duties elsewhere within the organisation at the same grade without there being any change to the contract. The work is normally performed in a normal NATO Office environment. Normal Working Conditions apply. The employee will be required to undertake deployments in support of military operations and exercises, and/or other duty travel (TDY) assignments, both within and without NATO boundaries. Such operational deployment may exceed 30 days duration up to 183 days in any period of 547 days, and may be on short notice. For NATO International Civilian Staff, acceptance of an employment contract linked to this post constitutes agreement to deploy in excess of 30 days if required. The 1st NSB is a highly operational organization; the incumbent of this position will be deployed frequently.

**The successful candidate has the following qualifications:**

**Essential qualifications**

**Professional Education / Knowledge / Experience**
- Higher Secondary education and intermediate vocational training in related field / discipline leading to a certification with 2 years related experience, or Secondary education and completed advanced vocational training in that discipline leading to a professional qualification with 4 years related experience.
- Practical experience working with modern telecommunications systems including digital terrestrial, SATCOM and HF transmission systems, routing and WAN technologies (such as MPLS), LAN switching, firewall, voice and VTC equipment and cabling systems, and configuration of Routers and Switches. (Routing position specific)
- Practical experience working with modern telecommunications systems including cabling, routing and WAN technologies, LAN switching, firewall, voice and VTC equipment, and configuration of Call Managers and Session Border Controllers. (Voice position specific)
- Proven knowledge of CIS networks
- Proven knowledge of international standards for communications
- Practical experience working with sophisticated test equipment and tools for telecommunications systems.
- Professional Command of English (SLP3322 - Listening, Speaking, Reading and Writing) in accordance with NATO standard agreement (STANAG) 6001.

**Preferred qualifications**
- NATO CIS experience.
- Experience in a military deployed CIS environment.
- ITIL Foundation.
- CCNA or CCNP certification in Routing and Switching or Collaboration.
- PCSNA or PCSNE certification.
- DoDCP (Delegation of Deployable CIS permissions) training path for Networking and Voice.

**Personal Attributes/Competencies**

The successful candidate:
- Takes initiative to keep own skills up to date and maintains awareness in area of expertise.
- Has very good communication skills.
✓ Has very good organizational skills.
✓ Has high degree of tact, perseverance and persuasion.
✓ Is able to work independently.
✓ Has very good inter-personal skills.
✓ Takes initiative, is responsible, able to prioritize and work under pressure.

The successful selected candidate needs to complete a NATO medical examination and obtain a NATO security clearance before an employment offer will be released.

The medical examination will take place with our medical consultant and is required to determine if the recommended candidate is fit to perform the duties of the position and is deployable to NATO’s regional areas of operation.

Newly recruited staff members will be offered a definite duration contract of 3 years, including a 6 months probationary period.

After the 3-year contract has expired staff members will normally be offered an indefinite duration contract unless organisational reasons prevent and assuming satisfactory performance.

DUE DATE for receipt of applications: **10 January 2021**

To apply use following link to NATO Talent Acquisition Platform:

https://nato.taleo.net/careersection/1/jobsearch.ftl?lang=en

Please be aware that a Selection Board will assess the information provided in the application form. Attachments are supporting documents and should not be referred to in the application form.

Results of the initial screening for this post may be expected in second part of January 2021. Date and location/modus of test and interviews will be determined later. The process might include an online HireVue interview.