

NOTIFICATION OF A VACANCY

AT JOINT FORCE COMMAND, POST-BOX 270, NL- 6440 AG BRUNSSUM

Our Vacancy:

Job Title:	Staff Officer (Engineer Communications and Information Systems and Telecommunications)
Post Number:	OJN RCCD 0050
NATO Civilian Grade:	NATO Grade 17
Duty Location:	Brunssum, The Netherlands
Post filling date:	as soon as possible
Closing date for applications:	3 July 2022

This notification is a re-advertisement of the position.

Our organisation

Joint Force Command Brunssum (JFCBS) provides a Joint Headquarters (HQ) to plan, prepare and conduct operations to support NATO's core tasks, at the Joint Operational level, as directed by Supreme Allied Commander Europe (SACEUR). The Support Directorate is responsible for directing, monitoring and coordinating support staff functions & assists and advises regarding support planning & execution. The J6 Cyberspace Division is responsible for leading the HQ in the global domain that covers Communication & Information Systems (CIS) and the information processed, transmitted or stored information therein. The Communications and Information Systems Enablement Branch is responsible for managing HQ CIS capabilities including NATO Communications and Information Agency (NCIA) local and centrally provided services. It manages Joint Force Command/Joint Operations Area spectrum responsibilities. The Headquarters Support Section is responsible for HQ CIS capabilities including local and centrally delivered services. It manages the NCIA Service Level Agreement (SLA) and CIS budgets. The incumbent acts as the lead technical expert in all aspects of CIS/Telecommunications.

The Staff Officer (Engineer Communications and Information Systems and Telecommunications)

- Is subject matter expert (SME) in Communications and Information Systems with specialty in communications services and data networks.
- Contributes as subject matter expert on the development of Service Level Agreements with internal and external service providers.
- Drafts, maintains and advocates CIS related service level agreement and management and serves as the 'Intelligent' Customer for the HQ and liaise with CIS service provider.
- Performs as lead subject matter expert in execution of Service Level Agreements including service quality monitoring, reporting and identification of deficiencies.
- Serves as an HQ Service Level Manager.
- Monitors the quality of Communications Services and identifies deficiencies.
- Ensures HQ System Life Cycle management for Communication Services.
- Provides expert technical and policy advice to Acting Chief of Staff (ACOS) J6 Cyberspace on all matters pertaining to CIS service delivery, service management and control.

- Collects and screens the requirements for the Communications Services budget of the JF HQ and its lead operations and the associated Mid Term Financial Planning and presents cases to resource and financial committees on telecommunications requirements.
- Prepares and produces Telecommunications operations and maintenance financial plans and budget requirements submission for Crisis Response Operations and JF HQ budget for the NATO HQ Working Group of National Technical Experts screening.
- Develops and monitors Telecommunications projects for configuration compliance and HQ operational CIS concepts and operational CIS architectures.
- Defines and develops new telecommunication projects and addresses technical integration aspects with respect to existing capabilities.
- Provides expert advice on CIS projects concerning the most suitable, cost effective funding resources to other members of the CIS staff including coordination of CIS requirements and new capabilities with outside agencies and commands.
- Interfaces with external CIS service providers regarding communication requirements, technical planning and implementation of communication systems.
- Leads and initiates external and internal CIS technical relations, coordination and consultation initiatives for the HQ, including operational support to theatre area of operations and enduring missions.
- Manages and supervises the CIS Training Management Programme for the HQ
- Supports CIS assets and configuration management activities in HQ.
- The employee may be required to perform a similar range of duties elsewhere within the organisation at the same grade without there being any change to the contract.

Special Requirements

The work is normally performed in a normal NATO office working environment. Normal Working Conditions apply. The candidate has to be deployable.

The employee may be required to undertake deployments in support of military operations and exercises, and/or TDY assignments, both within and without NATO boundaries. Such operational deployment may exceed 30 days of duration up to 183 days in any period of 574 days, and may be on short notice. For NATO International Civilian (NIC) staff, acceptance of an employment contract linked to this post constitutes agreement to deploy in excess of 30 days if required.

Required Qualifications

- University Degree and 4 years post related experience **OR**
- Higher Secondary education and completed advanced vocational training in related field / discipline leading to a professional qualification or professional accreditation with 5 years post related experience.
- Experience in modern Telecommunications Technology, Systems, and Networks.
- Experience in the development and use of communication networks.
- Experience in managing Service Level Agreements with service providers.
- Broad understanding and knowledge of CIS service delivery in a large international environment, of commercial and civilian standards, and of best practice.
- Valid qualification certificate held in project management with minimum 5 years of experience.
- Valid qualification certificate held in services management, such as ITIL.

- Valid qualification certificate held at professional level in any of the leading telecommunication technology solutions such as CISCO, JUPITER etc.
- English – good – NATO Standard Language Proficiency 3333 (Listening, Speaking, Reading and Writing) in accordance with NATO standard agreement (STANAG) 6001.

NOTE: The work both oral and written in this post and in this Headquarters as a whole is conducted mainly in English.

Please be aware that candidates need to meet ALL required qualifications, the Civilian Personnel Selection Board will assess only these candidates in full!

Certificates of attendance will not be accepted. Qualification certificates must be in date, or specifically state that there is no expiration.

Desirable Qualifications

- Extensive knowledge of NATO and/or national operational CIS.
- Knowledge of NATO political and military command structure, committee and working groups of national technical experts.
- Knowledge of NATO funding mechanism.
- University degree or post graduate diploma in a CIS related discipline.

Personal Attributes

The successful candidate possesses following competencies:

- Excellent communication skills, both oral and written;
- Very good interpersonal skills;
- Excellent analytical skills;
- Creativity, quick thinker;
- Service-mindedness;
- Sound judgement, flexibility, tactful.

The successful selected candidate needs to complete a NATO medical examination and have a NATO security clearance before an employment offer will be released. The medical examination will take place with our medical consultant and is required to determine if the recommended candidate is fit to perform the duties and is deployable to NATO's areas of operation.

Due date for receipt of applications: Sunday 3 July 2022

Candidates have to apply electronically in NATO Talent Acquisition Program:

<https://nato.taleo.net/careersection/2/jobsearch.ftl?lang=en>

Please be aware that a Selection Board will assess the information provided in the application form including the answers to the pre-screening questions. Attachments are supporting documents and should not be referred to in the application form.