NOTIFICATION OF VACANCY
at 1st NATO Signal Battalion, Wesel, Germany

Our Vacancy
Senior Technician (Core/Database/DCOI Svc Spt)

<table>
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<tr>
<th>Duty Location</th>
<th>1st NATO Signal Battalion, Wesel, Germany</th>
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<td>NATO International Civilian Grade</td>
<td>B-5 – NATO Grade 12</td>
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<tr>
<td>NATO Post Number</td>
<td>ODN MCSX 0170</td>
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<td>DUE DATE for receipt of applications</td>
<td>30 October 2020</td>
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As of 1 January 2021 NATO will implement a new remuneration structure, known as the single salary spine. Therefore the new single salary spine references (“NATO grades”) are advertised next to the current ABCL grades.

Our Organisation
1st NATO Signal Battalion provides CIS services to deployed NATO HQs. The Maintenance and Support Company is responsible for technical support of Command and Control services (including Information Systems Support to Functional Services), by providing electronic maintenance (level 2+) of deployable assets, for level 2 maintenance of Communications Information Systems (CIS) and Non-CIS equipment, and supply management for the 1st NATO Signal Battalion. The Communications and Information Systems Platoon is responsible for the operational planning and control of all level 2/2+ Communications Information Systems (CIS) maintenance assets in support of NATO operations and exercises. The Information Systems Administration Section is responsible for level 2 maintenance of local area communications and information systems and services, at all NATO locations. (Deployed or Peace Time Location) The incumbent is responsible to the Information Systems (IS) / Deployable Community of Interest (DCOI) Service Support (Svc Spt) Section Head for the management and service support of the assigned Core IS and COI Services in operations and exercises.

Our Vacancy
The Senior Technician (Core/Database/DCOI Svc Spt):

- Supervises overall CIS system deployments verifying the overall integrity of all systems during full operations.
- Assists the IS/Functional Area Services (FAS) systems engineer to ensure that preparation, operation and maintenance of all Automated Information System(s) (AIS) assets managed by the 1st NSB is kept at the highest standards to allow rapid deployment.
- Supervises system deployment, verifying the overall integrity of all systems during full operations.
- Supervises military technicians in the system deployment, trouble-shooting and day-to-day administration of 1st NSB equipment.
- Directs, supports and provides the level 1 initial training and On Job Training (OJT) for all 1st NSB Deployable CIS Modules (DCM) personnel with IS and DCOI support responsibilities.
- Under the overall coordination of HQ J2/6 and the direction of the IS/FAS engineer, is responsible for the transition of systems and services to the operational environment.
- Mentors the DCM maintenance personnel in the level 1 DCOI service provision
- Performs a Deployable CIS (DCIS)-wide level 2 support roles on Core Services, and a level 1 support to COI Services.
- As required, performs Core and COI systems tests prior to deployments/exercises to ensure the proper configuration and operation of deployed systems.
Performs the investigation and resolution of problems relating to Core and COI systems beyond the technical abilities of military technicians and contractors.

On deployments to operations, missions or exercises, may supervise technical staff and contractors from NCISG or from external agencies within his specific area of expertise.

Is responsible for completing backups/recovery of Exercise and Operational systems and data for Core and COI Services.

Is responsible for providing input to the IS/FAS Engineer and HQ J2/6 for future projects technical requirements that will impact the Hardware (HW) and Software (SW) of 1st NSB systems.

Collects and analyses performance metrics to assist in the development of possible service improvement plans.

In coordination with HQ J2/6 and the IS/FAS Engineer, contributes to the development of SOPs to standardize and harmonize the provision of Core and COI Services and assists technicians in the implementation of those procedures.

The employee may be required to perform a similar range of duties elsewhere within the organisation at the same grade without there being any change to the contract.

The work is normally performed in a normal NATO Office environment. Normal Working Conditions apply. The employee will be required to undertake deployments in support of military operations and exercises, and/or other duty travel (TDY) assignments, both within and without NATO boundaries. Such operational deployment may exceed 30 days duration up to 183 days in any period of 547 days, and may be on short notice. For NATO International Civilian Staff, acceptance of an employment contract linked to this post constitutes agreement to deploy in excess of 30 days if required. The 1st NSB is a highly operational organization; the incumbent of this position will be deployed frequently.

The successful candidate has the following qualifications:

**Essential qualifications**

**Professional Education / Knowledge / Experience**

- Higher Secondary education and completed higher vocational training in relevant field / discipline leading to a certification with 3 years related experience, or Secondary education and completed advanced vocational training in that discipline leading to a professional qualification or accreditation with 5 years related experience.

- Minimum three years’ experience in Core Information systems; including as a minimum two of the following: Windows Server, Active Directory, Domain Naming, Group Policies and Desktop deployment.

- Two years’ experience in the operational business processes of applications.

- Three years’ experience in Web platforms and database management.

- Three years’ experience in Application Support.

- Basic knowledge of Service Management.

- Good knowledge of system interoperability, LAN/WAN and network concepts.

- Three years’ experience in the deployment and management of server virtualization technologies.

- Practical experience in the creation of system documentation and status reports.

- Proven experience in IT infrastructure and capacity management.

- Proven experience in storage concepts and backup/recovery policies.

- Professional Command of English (SLP3333 - Listening, Speaking, Reading and Writing) in accordance with NATO standard agreement (STANAG) 6001.

**Preferred qualifications**

- University degree in a field related to the duties of the post.

- Member of a CIS-related recognized professional body or institution.

- MCSA or MCSE Certification or equivalent.

- COBIT 5 Foundation.

- ITIL Foundation.
Experience in CIS operational support on NATO exercises.
Experience in the support of NATO Command & Control and Operations Functional Systems / COI Services.
Experience in user technical support, Service Desk operations and/or configuration management.
Practical experience in the use of modern concepts and accepted industry standards for software engineering development tools (e.g. Unified Modelling Language (UML), Entity Relationship (ER) diagrams, etc.).
Experience in the development/management of database management systems (DBMS) (SQL Server, Oracle, Postgresql).
Experience in Web development, management of MS SharePoint and Apache IIS.
In-depth experience in managing WSUS, ePO, Print and File Servers, Clusters, SANs.
Experience using UNIX/Linux systems.
Experience providing technical training.

Personal Attributes/Competencies
The successful candidate:
- Has very good communication skills.
- Is able to lead a team.
- Has independent judgement, takes initiative.
- Has very good organizational skills.
- Has very good inter-personal skills.
- Takes initiative, is responsible, able to prioritize and work under pressure.

The successful selected candidate needs to complete a NATO medical examination and obtain a NATO security clearance before an employment offer will be released. The medical examination will take place with our medical consultant and is required to determine if the recommended candidate is fit to perform the duties of the position and is deployable to NATO’s regional areas of operation. Newly recruited staff members will be offered a definite duration contract of 3 years, including a 6 months probationary period. After the 3-year contract has expired staff members will normally be offered an indefinite duration contract unless organisational reasons prevent and assuming satisfactory performance.

DUE DATE for receipt of applications: **30 October 2020**

To apply use following link to NATO Talent Acquisition Platform:

[https://nato.taleo.net/careersection/1/jobsearch.ftl?lang=en](https://nato.taleo.net/careersection/1/jobsearch.ftl?lang=en)

Results of the initial screening for this post may be expected in second part of November 2020. Date and location/modus of test and interviews will be determined later. The process might include an online HireVue interview.