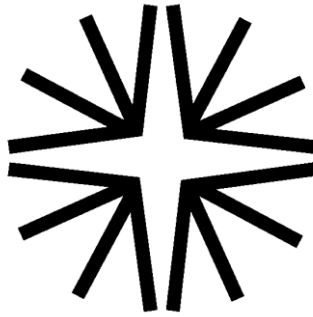


**NATO**  
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**NON - CLASSIFIED**

**EADRCC URGENT ASSISTANCE REQUEST**  
**Refugee influx in the Republic of Serbia**

Message N<sup>o</sup>. : OPS(EADRCC)(2015)0083-COR1  
Dtg : 17 December 2015, 16:30 UTC  
From: : Euro-Atlantic Disaster Response Coordination Centre  
To : Points of Contact for International Disaster Response in NATO and  
Partner Countries  
Precedence : Priority  
Originator : Duty Officer Tel: +32-2-707.2670  
Approved by : Acting Head EADRCC Tel: +32-2-707.2676  
Reference : EAPC(C)D(98)10(Revised)  
This report consists of : -4- pages

1. In accordance with the procedures at reference, EADRCC has received today, 17 December 2015, a request for assistance from the Republic of Serbia. The following information was provided.

**2. General Situation**

Type of the Disaster : **Influx of refugees**  
Date and Time the Disaster occurred : **Ongoing**  
Location of the Disaster : **Southern and Western Serbia**

**3. Initial Assessment and description of the situation.**

3.1. The Republic of Serbia has been experiencing a significant influx of refugees over the past months. These refugees, mainly from Syria and Afghanistan, are transiting Serbia directed to Hungary and Croatia following the migrant routes towards north and western Europe. Since the beginning of 2015 more than 500.000 people have entered Serbia from The Former Yugoslav Republic of Macedonia<sup>1</sup>. The flow of new refugees is estimated between 4.000 - 5.000 people per day on this route. Many of them are women and children.

3.2. Following the introduction of access restrictions in Hungary in mid-September, transit routes in north Serbia changed westward, as refugees try to reach Croatia primarily through

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<sup>1</sup> Turkey recognizes the Republic of Macedonia with its constitutional name.

**NON - CLASSIFIED**



the border crossings of Šid, Sot and Berkasovo. Recently an increased number of refugees have entered Serbia from Bulgaria.

#### 4. National resources available for disaster response and measures taken.

4.1. In order to face the constant arrival of refugees transiting through the country, the Government of Serbia has decided to open an additional reception centre in Bujanovac, some 30km north of Presevo. Transport from the southern border to the reception centres in Presevo and Bujanovac is facilitated by train.

4.2. The Serbian **Ministry of Labour and Social Affairs** and the **Commissariat for Refugees and Migration** are the primary responsible authorities for migrants. They presented a Crisis Response Plan to the Government of the Republic of Serbia. The Plan was adopted by the Serbian Government at the beginning of September 2015.

4.3. Representatives from Ministry of Interior, Commissariat for Refugees and Migration, Ministry of Health, Ministry of Labour and Social Affairs and other relevant organizations provide assistance to the migrants in all open reception centres in Serbia.

4.4. Due to the overstretched national capacities and in light of the upcoming winter season **additional humanitarian assistance is necessary**.

#### 5. The following requirements for international assistance have been identified:

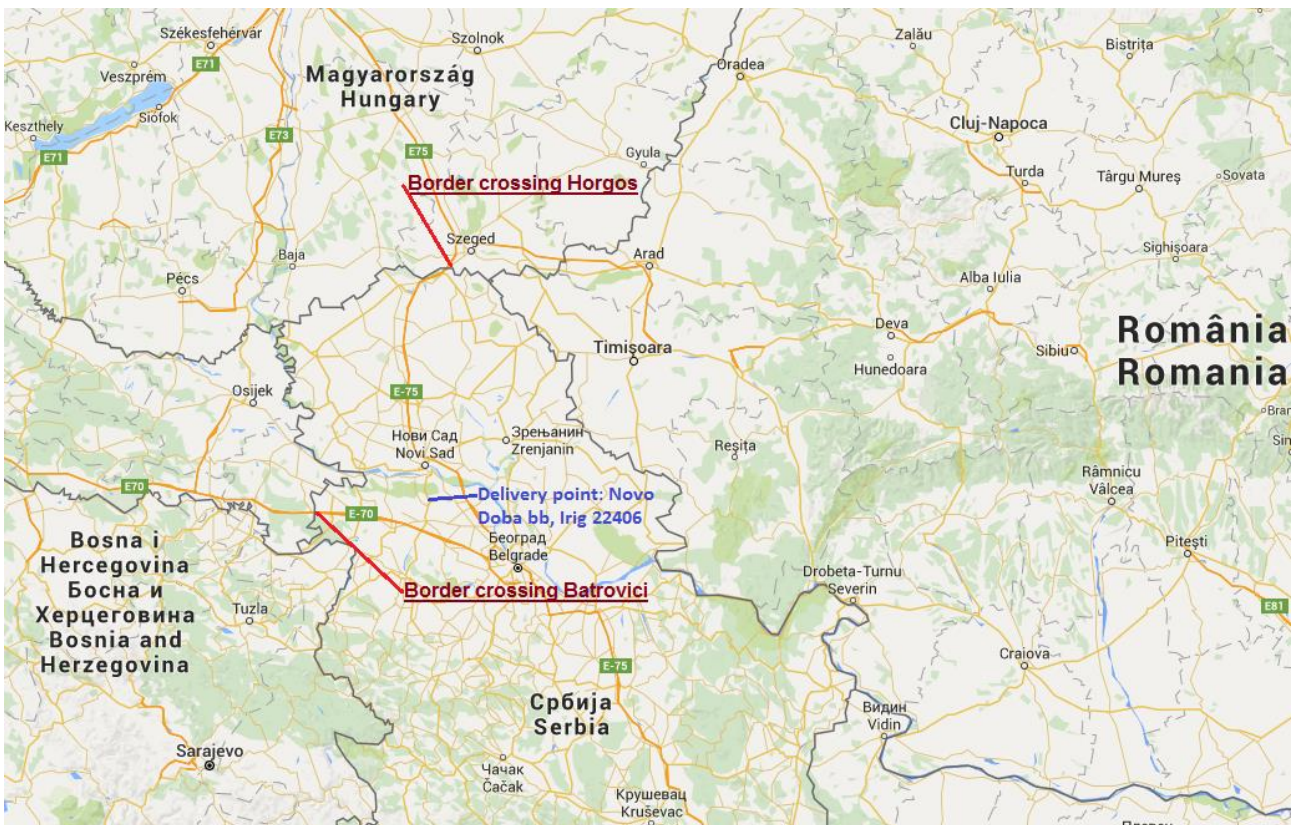
List of Needs –17 December 2015		
No.	Items	Quantity
1	Mobile showers	40
2	Mobile toilets	40
3	Mobile kitchens	20
4	Pillow	8.000
5	Bed clothes	8.000
6	Sleeping bags	3.000
7	Pads	3.000
8	Container for accommodation of persons	34
9	Protective gloves	24.000
10	Protective masks	35.000
11	Diesel generators min. 6kW	10
12	Electric mud pumps 5 kW, 40-50 l per second	4
13	Winter tents -240m <sup>2</sup>	30
14	Winter tents for 6-8 persons	200
15	Living containers with heating	200
16	Sanitary containers (equipped with toilets and showers)	60
17	Heaters for tents on solid fuels	300
18	Rubber boots – knee high	4.000 pairs
19	Disposable raincoats (PVC)	80.000
20	Foldable beds with mattresses	1.000
21	Bunkbeds with mattresses	4.000



No.	Items	Quantity
22	Hygienic kits	4.000
23	Terrain 4x4 vehicles	25
24	Mini vans	12
25	Buses	4
25	Ambulances	5
26	Oil	10t
27	Diesel Fuel	10t
28	Train	locomotive + 2-3 wagons

## 6. Points of Entry:

Border crossings at Batrovci (CRO- SRB) and Horgoš (HU-SRB)



## 7. Recipient and Delivery point:

- 7.1. The recipient: the Commissariat for Refugees and Migration of the Republic of Serbia.
- 7.2. The address of the Commissariat HQ that should be specified in a certificate of donation is: 4 Narodnih heroja Street, Belgrade 11070.
- 7.3. Also if possible due to the request of Serbian customs administration the certificate of donation/ proforma invoice should include the exact quantity and value of donation in total sum as well as for single items.



7.4. The address of the warehouse designated for the delivery is: Novo Doba bb, Irig 22406

7.5. For financial assistance, the Serbian authorities will send the bank account information through the EADRCC Situation Reports to follow.

8. **The Operational Point of Contact in the Republic of Serbia can be reached in the following ways:**

<b>Name:</b>	<b>Mr. Ivan Gerginov</b>
<b>Organisation:</b>	Commissariat for Refugees and Migration of the Republic of Serbia
<b>Telephone:</b>	
<b>Mobile phone:</b>	<b>+381 64 8281653</b>
<b>Fax:</b>	
<b>E-mail:</b>	<a href="mailto:ivan.gerginov@kirs.gov.rs">ivan.gerginov@kirs.gov.rs</a>

<b>Name:</b>	<b>Ms. Katarina Jovanović</b>
<b>Organisation:</b>	Ministry of Interior, Sector for Emergency Management
<b>Telephone:</b>	+381 11 2282 911
<b>Mobile phone:</b>	+381 64 8925249
<b>Fax:</b>	+381 11 2282911
<b>E-mail:</b>	<a href="mailto:katarina.jovanovic@mup.gov.rs">katarina.jovanovic@mup.gov.rs</a> , (Cc to: <a href="mailto:dejan.radinovic@mup.gov.rs">dejan.radinovic@mup.gov.rs</a> , <a href="mailto:ivan.baras@mup.gov.rs">ivan.baras@mup.gov.rs</a> )

9. **Response co-ordination.**

10.1. With a view to providing a coordinated response to the stricken nation's requirements, nations in a position to meet these demands, in full or in part, are invited to reply to the Operational Point of Contact of the Requesting Nation, with an information copy to EADRCC, by any of the communication means listed above and below.

10.2. The EADRCC is in close contact with the United Nations Office for the Coordination of Humanitarian Affairs (UN-OCHA) in Geneva.

10.3. The Euro-Atlantic Disaster Response Coordination Centre can be reached in the following ways:

Telephone: +32-2-707.2670  
Fax : +32-2-707.2677  
Mobile Phone: +32-475-829.071  
e-mail: [eadrcc@hq.nato.int](mailto:eadrcc@hq.nato.int)  
Internet <http://www.nato.int/eadrcc/home.htm>