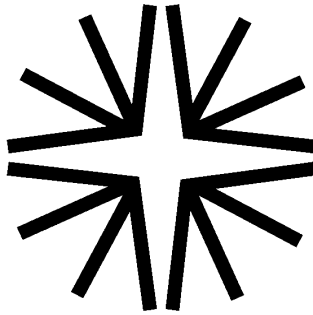


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**EADRCC SITUATION REPORT No. 5
BOSNIA AND HERZEGOVINA – FLOODS
(Latest update in BOLD)**

Message N°. : OPS(EADRCC)(2014)0025
Dtg : 27 May 2014, 10:20 UTC
From: : Euro-Atlantic Disaster Response Coordination Centre
To : Points of Contact for International Disaster Response in NATO and
partner Countries
Precedence : Priority
Originator : Duty Officer Tel: +32-2-707.2670
Approved by : Acting Head EADRCC Tel: +32-2-707.2674
Reference : Request for Assistance
OPS(EADRCC)(2014)0019

This report consists of : - 10 - pages

1. In accordance with the procedures at reference, NATO has received on 15 May 2014, a disaster assistance request from Bosnia and Herzegovina.

The following information has been provided:

2. General Situation

Type of the Disaster : Heavy rainfalls causing floods
Date and Time the Disaster occurred : 13 May 2014
Location of the Disaster : Central and North-East parts of Bosnia and Herzegovina

3. **Assessment of the situation:**

3.1. The situation in Bosnia and Herzegovina (BiH) caused by heavy rainfall, floods and landslides remains complex. **Water levels of the Sava river basin are declining slowly (1cm/h). Flood waters are receding from Posavina and Sembrija.** The municipalities of Bosanski Samac, Brcko, and Orasje, as well as the area of Bijeljina and its surrounding municipalities continue to be flooded. **Rainfalls on 24 May 2014 caused additional flooding in Tuzla Canton. Around 15 villages remain cut-off and assistance can only reach them by air.**

3.2. The ongoing efforts are entering the clean-up and recovery phase, while the lifesaving phase is coming to an end. Current priorities lie in the areas of

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debris clearance and management, demining, livelihoods, disposal of carcasses, and a fast clearance of medical and educational institutions. Intensive works on disinfection, sanitation and cleaning are ongoing in Doboj, Olovo, Zavidovici, Zenica, and Maglaj.

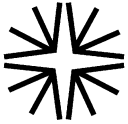
3.3. **About 3,000 landslides** have been reported since the beginning of the floods in the municipalities of Banovići, Čelić, Doboj East, Gradačac, Gračanica, Kalesija, Kladanj, Lukavac, Sapna, Srebrenik, Teočak, Tuzla, Živinice, Topcic Polje, Olovo. The greatest danger from landslides exists in the municipalities of Tuzla, Kalesija, and Banovici.

3.4. An increased risk from landmines exists due to the dislodgement of minefields and their markings. Landslides have moved many mines to populated areas and towns. The situation is becoming critical. Approximately 800km² are affected. **Landmine incidents are repeatedly being reported with no casualties so far.** Critical areas lie in Maglaj, Doboj, Zepce, Gračanica, Odzak, Orasje, Samac, Brod, Brcko, Srbas, and Drventa. Demining teams are engaged in the ongoing evacuation and rehabilitation operations from the consequences of landmines. Efforts must be made to raise awareness of the risks. The dislodgement of mines is a long-term challenge and could require a logistical operation of up to 3 months. **On 23 May 2014, floods have affected a military depot in Orasje, covering around 250 tons of ammunition with water.**

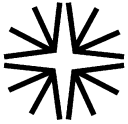
3.5. Cases of infectious diseases have been reported in the flooded municipalities of Bosanski Brod, Bijeljina, Odzak, Orasje, Samac, Maglaj, Tuzla, Kakanj, Topcic Polje, Zenica, Gračanica, Tuzla, Sapna, Visoko, Zepce, Olovo, Doboj, Vares, Tesanj and Zavidovici. The contamination of the water supply system poses a potential health threat, and proper strategies for the disposal of debris are needed. On 19 May 2014, the Federal Institute of Public Health warned of a high risk of infectious diseases epidemics in the affected areas. A health risk for the population returning to the areas where the water levels receded will be also posed by dead animal carcasses that are estimated to be in the 10,000s. There is an urgent need for portable animal carcass incinerators. **Supplies of vaccines are needed for tetanus, hepatitis A, typhus and rabies.**

3.6. The damage of infrastructure, houses and roads as well as crops is huge. Many areas remain without access to running water. The electrical power grid was severely affected in some areas and is slowly being restored. Many areas remain without electricity and recovery may take time due to the absence of the necessary equipment and transformers. It is estimated that around 38,500 households are without electricity. Main roads are becoming increasingly functional, but side roads and over 20 bridges have been destroyed or damaged. Many crops have been completely destroyed severely affecting livestock. The region of Posavina with the highest percentage of arable land in the country remains severely affected. **The total damage to agricultural lands has not yet been confirmed. For the maintenance of livelihoods, there is an urgent need for seeds, since the planting season will soon be over.**

3.7. One quarter of the country's population has been directly affected by the floods. Evacuees are being housed in hotels and schools. The number of injured has not yet been confirmed.



4. **National resources available for disaster response and measures taken.**
- 4.1. All national resources are heavily involved in dealing with the consequences of the disaster.
5. **Assistance provided by Allied, partner nations and international organisations:**
- 5.1. On 17 May 2014, Albania provided assistance to BiH in form of 5 boats and an operational team of 15 persons. For the transportation of their team and the boats they also had 2 minivans and 2 high practicability vehicles. The Albanian team is operating in Kopanice and Vicinovic. The Volunteer Centre of Albanian Civil Emergencies sent six medical personnel to support the operations.
- 5.2. Referring to the ongoing assistance provided by first responders of Austria under the Union Mechanism in BiH, due to operational reasons members of the Austrian team on site have to be replaced on 21 May 2014. The new team is comprised of 33 persons (Fire Brigade Association of Lower Austria and Austrian Water Rescue Association), 9 vehicles, 7 trailers and 8 motorized boats. They stand ready to conduct rescue operations using boats and up to a limited extent transport/logistic tasks in the area of Orasje. **On 23 May 2014, Hilfswerk Austria International (HWA) allocated 45.000 EUR through two EU funded projects for support to the Roma communities (distribution of food, potable water, hygiene, tools, disinfection items). HWA offered assistance for the Recovery Needs Assessment.**
- 5.3. Azerbaijan sent humanitarian aid, containing 11 motor boats of various kinds, 260 units of different size tents, 300 sleeping bags, 1500 blankets, 30 power generators, 20 units water pumps, sets of clothes for use in special chemical-bacteriological conditions, cranes and other necessary materials and equipments.
- 5.4. Belgium offered 1 HCP module and 1 WPS through the EU ERCC mechanism with the following configuration: 3 vehicles with a Kuyken system: 24.000L/min with output pressure of 13 bars and 3 km of hoses (the most versatile configuration); 1 PEZ vehicle with 10.000 liters capacity and with an output pressure of 10 bars (suction limited to 8 meters); 1 alternator pump-crane with a capacity of 24.000 liters with output pressure of 3 bars; 2 container truck with crane; 1 pickup with mud pump of 5000 liters; 3 commando vehicles. Trucks with 27 military personnel equipped with high capacity pumps and water purification material left Belgium. **The team with 27 members and equipment arrived and is active in the field since 21 May 2014.**
- 5.5. Bulgaria sent humanitarian aid (tents, blankets, bed linens, bed linen for children, pillows, rubber boots, socks, folding beds with mattresses and 21 tons of mineral water).
- 5.6. Croatia offered 2 helicopters with 15 people, a State Emergency Fire-fighting brigade with 11 firefighters, 3 vehicles carrying pumps, aggregates and rescue equipment, State emergency civilian protection brigade with 8 people, 4 vehicles, 3 tin boats with motors and other equipment, a Public Fire-fighting brigade with 6 people and 2 vehicles. The Government of Croatia decided to extend their deployment until 21 or 23 May 2014.
- 5.7. The Czech Republic donated 182,000 EUR for humanitarian aid and offered 1.120 pieces of humanitarian aid kit containing cooking sets, medical kits, sets for



preparation of drinking water, hygienic sets, personal safety kits, emergency blankets, and drinking water ready to use. Individual components of the kit are stored in a portable plastic container with a safety lid, which is designed as a measuring container that can be also used for preparation of drinking water. The Czech Republic provided ground transport by a truck. Kits are packed on 7 pallets (160 pcs on each pallet). **On 26 May 2014, the Czech Republic sent a fire-fighting team with two water pumps and two trucks with humanitarian aid (hygienic items, clothes, drinking water and boots) to be distributed through the Red Cross.**

5.8. France sent two firefighters, a doctor and a water purification expert as well as water purification equipment, a mobile ambulance (tent 54 m²) and other materials (boots, clothes etc.). They will be present in the affected areas until 26 May 2014. On 21 May 2014, France sent a WASH Unit (4 persons) with equipment for water purification (4m³/h). The unit will be deployed until 27 May 2014. **An additional team with three experts and equipment for water purification (4m³/h) deployed until 31 May 2014. French mine expert will stay in BiH until 30 May 2014. Also, 23 tents (25 m²) were delivered to affected areas.**

5.9. The former Yugoslav Republic of Macedonia¹ offered a team with 30 members and 6 boats as well as humanitarian aid.

5.10. Germany offered a high capacity pumps module 18 May 2014. Germany sent two teams from the Agency for Technical Relief (THW), each team having 15 experts. **THW and German relief organizations are still operating in affected areas. The German Federal Government granted 1.000.000 EUR - humanitarian aid for BiH and Serbia.**

5.11. Greece has offered to the Government of BiH the sum of 100.000 EUR as an emergency assistance to the relief efforts in the floods stricken area.

5.12. Hungary offered 100.000 sandbags.

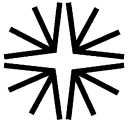
5.13. **The Government of Ireland has provided 50,000 EUR to World Vision Ireland to support their relief work in BiH. The funding will be used to provide psychological support and counseling services to children affected by the floods and to purchase vaccines to prevent the outbreak of infectious diseases.**

5.14. Israel has contributed 40.000 USD for purchasing blankets, medications, mattresses, boots, heaters, etc.

5.15. Italy sent a contribution of 100,000 EUR through the Red Cross for immediate assistance. **On 23 May 2014, 120 people from the Italian Civil Protection arrived in BiH to work on sanitation/water purification.**

5.16. On 17 May 2014, the Government of Japan decided to provide emergency relief goods worth 10 million yen (tents, blankets, sleeping bags, plastic sheets, portable water tanks, water tanks for the field, portable water pacificators, generators and etc.) to BiH through the Japan International Cooperation Agency (JICA). Japan is ready to provide high-tech flood alert monitoring equipment. Three advanced Water Rescue Support Vehicles will be delivered by the end of the fiscal year 2014. **Humanitarian aid**

¹ Turkey recognizes the Republic of Macedonia with its constitutional name



consists of sleeping mattresses and blankets delivered to the Red Cross Society of BiH 23 May 2014.

- 5.17. Kuwait donated 182,000 EUR for humanitarian aid (food and clothes).
- 5.18. The high capacity pump module (Joint high capacity pump module BaltFloodCombat) is provided jointly by Estonia / Latvia / Lithuania.
- 5.19. Luxembourg sent a team with 22 members, 5 boats and vehicles.
- 5.20. Montenegro sent humanitarian aid - raincoats, boots, blankets, water cans, food, clothes and hygiene for babies, water, food in cans, clothes for adults.
- 5.21. Netherlands contributed 50,000 EUR via the Dutch Red Cross on 19 May 2014 and **500,000 EUR as emergency assistance for BiH and Serbia on 23 May 2014.**
- 5.22. Norway donated 5 million Norwegian Kroner (615.000 EUR) for the emergency phase (funding for most immediate needs) and 16,5 million Norwegian Kroner (2,3 million EUR) for the reconstruction phase (reconstruction of institutions and infrastructure such as schools, hospitals, roads and bridges that have been damaged by the flood). **On 26 May 2014, Norway offered generators (18 Kv and 45 Kv), water purification units, distribution boxes/electrical kits and tanks with 5.000 liters of water (615.000 EUR) through UNDP.**
- 5.23. Pakistan sent humanitarian aid, containing tents, ration packs, blankets, clothes, sleeping bags, jackets, jerseys, mats, t-shirts, rain coats, kitchen sets, aqua tablets and food.
- 5.24. Poland provided water pumps, 14 trucks and a team.
- 5.25. Romania offered a water purification system and a team. **On 23 May 2014, Romania sent humanitarian aid - food, water, blankets, bed sheets and pillowcases.**
- 5.26. Slovakia offered rescue teams and humanitarian aid (pumps, generators, bags, raincoats, rubber boots (50.000 EUR).
- 5.27. **On 26 May 2014, Spain contributed 40,000 EUR in humanitarian aid (food, shelter and basic necessities) for BiH and Serbia through IFRC.**
- 5.28. On 16 May 2014, Slovenia provided a rescue unit (12 people) with four boats and two helicopters including crews and equipment necessary for evacuation. A helicopter will be in BiH until 23 May 2014. Slovenia offered to deploy their Police teams specialized in detection of corps under water with the necessary equipment.
- 5.29. Sweden sent two experts in the team of European Union Humanitarian Aid and Civil Protection.
- 5.30. On 19 May 2014, the Government of Switzerland offered experts in dealing with water/sanitation and the environment in the flooding crisis. **Additionally, one helicopter arrived in BiH on 20 May 2014 and is available to EUFOR operations in flooded areas until 28 May 2014. Switzerland sent two WASH teams and two HAZMAT specialists with mobile labs deployed. Two water distribution systems and cleaning kits should have arrived on 25 May 2014, as well as two additional WASH specialists with mobile labs. A set of 7 fisherman boots, 100 rubber boots, 100 pairs of gloves and 100 shovels distributed.**



Switzerland donated 500,000 Swiss Francs (CHF) as emergency humanitarian aid response for BiH and Serbia. Switzerland allocated additional 150,000 CHF for small actions related to the flood crisis.

5.31. Turkey provided assistance through the Turkish battalion of EUFOR. A convoy of 19 vehicles with humanitarian aid (hygienic stuff, clothes, drinking water, boots, white-ware, trunks, water evacuation systems, fire extinguishers, rescuing material, generators, diving equipment, first aid equipment, 2,250 blankets and kitchen-kits for 432 families) is on the way to BiH. On 21 May 2014, Turkey sent additional humanitarian aid, containing 35.000 cans of food, 1,5 tons of flour, 600 kg liquid oil, baby food, biscuits, 7 tons drinking water, 1,5 tons fuel oil, generators, 300 shovels-axes-rakes, 300 boots and 150 blankets. **According to UN reports, all humanitarian aid from Turkey arrived and was distributed in BiH.**

5.32. The United Kingdom offered 4 boats, 2 kayaks and 33 persons.

5.33. The United States offered 15 pumps for pumping water, 257 sleeping bags, 400 bed sheets, 351 folding cots, 391 blankets, 410 sleeting mats, 14 space heater, 244 steel water cans, 1 kitchen utencils (box), 432 military mess kits, 3 kitchen equipment sets, 462 plastic water cans, 7 generator sets (5 kW), 239 fuel cans, 755 intr trenching tools/shovels, 366 wet weather trousers, 90 men's overshoes/boots. On 19 May 2014, US donated 13 motorboats for Bjeljina and Orasje, water rescue modules and teams. **On 23 May 2014, the USA allocated 1.500.000 USD for incinerators for dead animals, generators, water systems, seeds, animal feed, fertilizers etc. On 25 May 2014, the United States offered generators (18 Kv and 45 Kv), water purification units, distribution boxes/electrical kits, tanks with 5.000 liters of water (1.500.000 USD) through UNDP.**

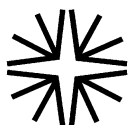
5.34. The Animal Diseases Research Association (ADRA) opened current budget of 100,000 USD with possibility of additional funding. Hundreds of ADRA volunteers engaged in the preparation and delivery of packages of food, water, hygiene items, clothes, utensils and medicines for the population of affected areas.

5.35. The Catholic Relief Services (CRS) sent eight field teams to the affected regions to evaluate the greatest needs for support. The CRS has committed 500.000 USD emergency relief efforts and flood recovery throughout BiH and Serbia.

5.36. The International Fund for Animal Welfare (IFAW) sent 2 livestock feed experts.

5.37. The International Medical Corps (IMC) sent emergency teams in the field in BiH and Serbia. The IMC together with Luftfahrt Ohne Grenzen secured over 1.000.000 EUR for food items (mainly organic baby food) to BiH, Croatia and Serbia. It will be distributed through the Red Cross.

5.38. The Organization for Security and Cooperation in Europe (OSCE) loaned two heavy duty generators. The OSCE purchased and delivered water, blankets, work gloves, shovels, heavy duty bags, protection masks, rubber boots, torches, batteries, antiseptic gel and liquid, toothbrushes, toothpastes and disinfecting agents through the Red Cross Society. It is procuring items for children (blankets, underwear, socks, soaps, shampoos, wet wipes, tooth pastes, tooth brushes, towels, toilet paper, disinfection



means, mosquito repellants, diapers for older children suffering from cerebral paralyse, diapers for babies). **Additionally, two heavy duty generators were provided to the Ministry of Security of BiH.**

5.39. On 16 May 2014, the Oxford Committee for Famine Relief (OXFAM) activated donors as well as the Oxfam Confederation to raise some emergency donations. A senior WASH expert from the OXFAM was seconded to BiH. The OXFAM donated 30,000 EUR for disinfection material, sanitary kits, etc.

5.40. The Red Cross is transporting patients on dialysis, evacuating people, delivering food, blankets, clothes, sponges, pumps, boots and disinfectants to the most affected communities throughout the country. **A Field Assessment and Coordinating Team has deployed (team leader, water and sanitation, communications, recovery, logistics and information management). 334,013 CHF were allocated from the DREF (Disaster Relief Emergency Fund) to assist 8,000 people.**

5.41. On 22 May 2014, the Save Place for Children (SPfC) sent 250 Hygiene kits for families with 150 baby food and hygiene kits for children and families in collective centers. The SPfC offered sets of tools, equipment, disinfectants and personal protection kits for clean up and rehabilitation of 29 educational institutions in Zenica-Doboj Canton. On 26 May 2014, SPfC opened the children's village houses for displaced families (Sarajevo – accommodated three families and organized edutainment activities and psychosocial support to 40 children from Svrake area; Gračanica – one family from Orašje accommodated).

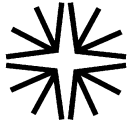
5.42. Several agencies of the United Nations (FAO, IOM, UNDP, UNESCO) provided financial support and in-kind assistance to various parts of the country.

5.43. The World Bank approved a 24 million USD credit for the Drina Flood Protection Project to Bosnia and Herzegovina.

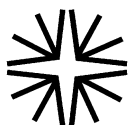
5.44. On 16 May 2014, World Vision disseminated 50 emergency packs in the areas of Olovo and Kelasija. Further 100 emergency packs were under preparation on Saturday, 17 May 2014. On 19 May 2014, World Vision distributed the following: 3,513 items of food (bread, canned food, 10 kg of salami, etc), 13,581 liters of liquid (water, mineral water, juices, milk), 100 food and hygienic packages, 100 raincoats, 114 rubber boots, 6 shovels, 8 water pumps, 56 medicines, 860 hygienic items (diapers, toilet paper). **Additionally, on 23 May 2014 World Vision distributed 300 liters of fuel, 1,322 food items and 2,603 non-food items.**

6. The list of requirements for international assistance:

	Description	Effective Date	Quantity
6.1	Water filter	ASAP	30.000
6.2	Water purification systems (installations, min 20.000 liters/day)	ASAP	20
6.3	Mobile kitchen	ASAP	50
6.4	Elektrik water pump (220 V)	ASAP	150
6.5	Petrol water pump	ASAP	350
6.6	Potable water tanks	ASAP	500



6.7	Silt pump	ASAP	500
6.8	Garden cart	ASAP	5.000
6.9	Pump to the outflow hose	ASAP	1000
6.10	Intake hose to pump	ASAP	500
6.11	Suction basket for hoses (75 and 110 mm)	ASAP	500
6.12	Rechargeable flashlight	ASAP	3000
6.13	Food package	ASAP	1000 tons/50.000
6.14	Food cans, which including foods for diabetics and pork (packed separately)	ASAP	100.000
6.15	Food set for baby and kid	ASAP	10.000
6.16	Fodder: <ul style="list-style-type: none"> • concentrate for cows; • concentrate for pigs; • milled corn; • concentrated feed. 	ASAP	35 tons 20 tons 25 tons 20 tons
6.17	Various medicaments (pharmaceutical drugs, antibiotics, vaccines)	ASAP	
6.18	Potable water	ASAP	500.000 L
6.19	Dehumidifier	ASAP	10.000
6.20	Power generator (small and medium power)	ASAP	300
6.21	Blanket, sheet	ASAP	50.000
6.22	Boots <ul style="list-style-type: none"> • rubber boots; • fishing boots (type overalls) • other footwear; • miner's boots. 	ASAP	2.000 2.000 20.000 1.000
6.23	Life jacket	ASAP	1000
6.24	Raincoat	ASAP	3.500
6.25	Tent (family-size)	ASAP	1000
6.26	Personal hygienic items	ASAP	10.000
6.27	Disinfectants	ASAP	50.000
6.28	Spray pump for disinfectants	ASAP	50.000
6.29	Sponge mattress	ASAP	50.000
6.30	Tools (shovels, brooms, rakes, pitchforks)	ASAP	5.000
6.31	Solar chargers	ASAP	1000
6.32	Outboard engine for boats (various power)	ASAP	100
6.33	Boats: various size aluminium	ASAP	100 30
6.34	Emergency health kit	ASAP	50.000
6.35	Stretcher for the wounded (aluminium)	ASAP	200
6.36	Candles	ASAP	35.000
6.37	Canister for water (15- 20 L)	ASAP	15.000



6.38	Canister for fuel (20 L, metal)	ASAP	1000
6.39	Alpinist rope (thickness 8-10 mm, length max. 60-100 m)	ASAP	300
6.40	Substances and means for disinfecting water and wells	ASAP	5.000
6.41	Heaters (home use)	ASAP	1000
6.42	Diapers (for children, adults)	ASAP	5.000
6.43	Incinerators for dead animals (bigger than 3 tons)	ASAP	10
6.44	Rescue equipment in the water and under	ASAP	100 packs
6.45	Equipment for rescue from the ruins	ASAP	20 packs
6.46	Thermal imaging cameras	ASAP	2
6.47	Underwater camera	ASAP	5
6.48	Sonars	ASAP	10
6.49	Machines and vehicles in rough terrain	ASAP	10
6.50	Machines for site remediation / cleaning	ASAP	30
6.51	Mobile SUVs	ASAP	20
6.52	Means of communication (satellite phones)	ASAP	5
6.53	Rescue ring	ASAP	100
6.54	Water barriers	ASAP	50 KM
6.55	HF transceiver suitable for use in emergency situations (with additional equipment and multiband antenna)	ASAP	50
6.56	VHF / UHF handheld radio	ASAP	200
6.57	Repeater VHF or UHF band scope Hamradio with duplexer and antenna	ASAP	3
6.58	Masks and gloves	ASAP	7.000

Immediate assistance needs:

- **food – flour, cooking oil, salt, sugar, canned food, beans;**
- **potable water;**
- **hygienic kits;**
- **bed linen and blankets;**
- **disinfection materials (as well as supplies for disinfection of farming facilities);**
- **debris disposal tools;**
- **pumps;**
- **dryers.**

The following needs were identified by health authorities:

- **water supply and water purification systems are needed;**
- **the following serums/vaccines are needed: anti-tetanus, hepatitis A, typhus, diverse anti-venom for snake bites, anti-rabies;**
- **disinfection is ongoing but more supplies are needed;**
- **mosquito spraying has to be carried out by air and ground several times and supplies are required;**



- rodent control supplies are needed. The type of poison and the required quantity is still under discussion.

Early recovery and recovery assistance needs:

- windows and doors to the flooded apartments and houses;
- basic construction supplies, including plaster and paints;
- sinks, toilets, bath tubes and other bathroom equipment;
- furniture, especially beds – priority to rural areas;
- kitchen appliances, especially fridges – priority to rural areas;
- rehabilitation of flood-damaged schools;
- rehabilitation of flood-damaged primary health care center and other medical facilities;
- volunteer work to assist in flood cleanup operation.

7. Points of Entry to be determined on bilateral basis.

8. The Operational Points of Contact in BiH can be reached in the following ways:

Name:	Mrs. Mirnesa SOFTIC and Mr. Zeljko DUGONJIC
Organisation:	Ministry of Security of Bosnia and Herzegovina
Telephone:	+387 33 492 778 / +387 33 492 785
Mobile phone:	+387 61 294 030
Fax:	+387 33 555 715
e-mail:	ocbh112@msb.gov.ba
Operating hours:	24/7

9. Response co-ordination.

9.1. With a view to providing a coordinated response to the stricken nation's requirements, nations in a position to meet these demands, in full or in part, are invited to reply to the Ministry of Security of Bosnia and Herzegovina, with an information copy to EADRCC, by any of the communication means listed above and below.

9.2. The same request for assistance has been sent by Bosnia and Herzegovina to EU ERCC as well.

9.3. The Euro-Atlantic Disaster Response Coordination Centre can be reached in the following ways:

Telephone:	+32-2-707.2670
Fax :	+32-2-707.2677
Mobile Phone:	+32-475-829.071
e-mail:	eadrcc@hq.nato.int
Internet	http://www.nato.int/eadrcc/home.htm