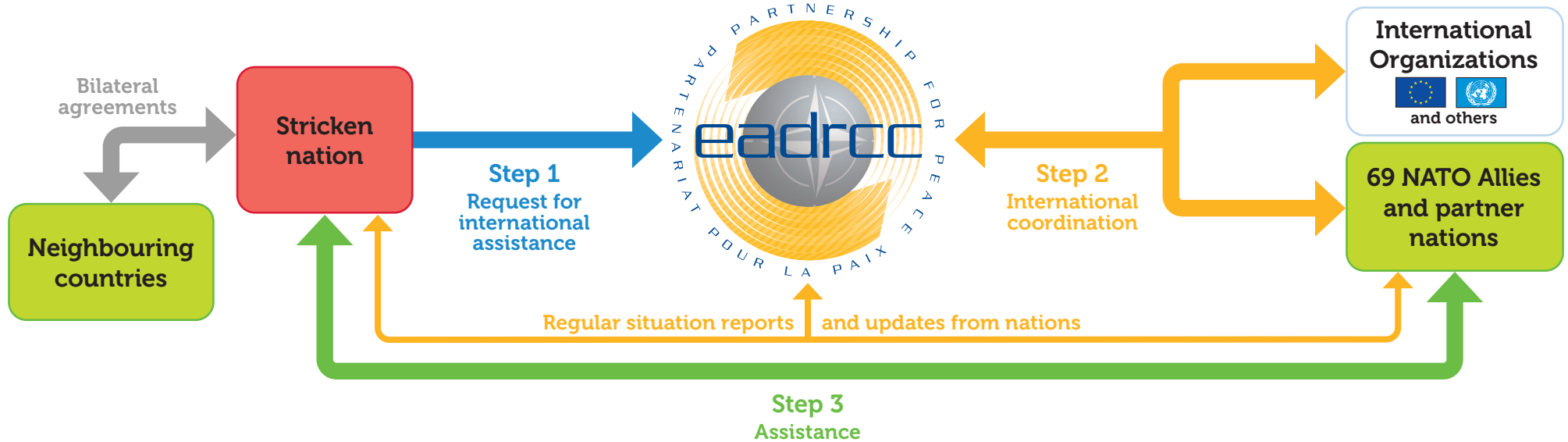




# NATO EADRCC Clearing House Mechanism requesting international assistance in 3 simple steps



## Crisis/Disaster

When a disaster or crisis occurs the stricken nation will use its own resources first. Usually, the stricken nation then reaches out to the neighbouring countries, often using bilateral agreements between the nations.

## 1. Request

When the stricken nation needs international assistance, it can reach out to a number of International Organizations, including NATO EADRCC. [nato.eadrcc@hq.nato.int](mailto:nato.eadrcc@hq.nato.int)

## 2. Coordinate

The EADRCC coordinates the international requests of assistance with all Allied and partner nations and with other International Organizations, (eg. UN OCHA and EU ERCC).

## 3. Receive

Allied and partner nations as well as International Organizations can respond and provide assistance to the stricken nation. This is done bilaterally, with EADRCC in copy.

### Euro-Atlantic Disaster Response Coordination Centre (EADRCC):

The mission of the EADRCC is to facilitate civil and military support in response to natural and man-made disasters, crises and Article 5.

We are part of the Operations Division at NATO Headquarters and available 24/7 to Allied and partner nations and International Organizations.

### What information should I provide?

1. An assessment of the situation in your nation;
2. A detailed and quantified list of the assets (equipment, supplies, personnel, services, ...) you need;
3. Border crossing points that can be used;
4. Where the humanitarian assistance must be delivered;
5. Operational points of contact (24/7): names, mobile phones, e-mail, fax.

### How is international assistance coordinated?

When the EADRCC receives your request, we check it with you and your National Point of Contact. Then, it is distributed to all the Allied and partner nations and to a number of International Organizations. The stricken nation remains in control! It is the nation that accepts offers of humanitarian assistance, not EADRCC.

### How do I provide international humanitarian assistance?

You contact the stricken nation its operational point of contact and indicate the kind of humanitarian assistance your nation offers.

Together with the stricken nation, the donation is evaluated, and eventually accepted in whole or in part. You inform EADRCC of the offer made.