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REQUEST FOR INTERNATIONAL ASSISTANCE TO NATO EADRCC

Support to Ukraine

Date	:	28 October 2026
From:	:	The State Service of Special Communications and Information Protection of Ukraine
To	:	Points of Contact for International Disaster Response in NATO Allies and partner countries Euro-Atlantic Disaster Response Coordination Centre

Request

The State Service of Special Communications and Information Protection of Ukraine (hereafter SSSCIP) has submitted the following request for international assistance via NATO to cope with the Russian military forces' attacks on data centres and electronic communication hubs of major operators.

The SSSCIP is the authorised body in the field of protecting Ukraine's critical infrastructure.

The SSSCIP submitted the following request for assistance to deal with the consequences of Russia's full-scale military invasion of Ukraine affecting the civilian population, in particular, to help strengthen capabilities for organising and effectively protecting critical infrastructure, facilities that ensure the livelihood of the population, and economic stability.

In line with its obligations, the Euro-Atlantic Disaster Response Coordination Centre (EADRCC) is sharing this request with the Points of Contact for International Disaster Response in NATO Allied and partner countries. Nations in a position to respond to this request, in full or in part, are invited to reply to the Operational Point of Contact in Ukraine listed below, with copy to the EADRCC.

The EADRCC is the point of contact at NATO for all follow-up related to this request. It can help coordinate offers and the delivery of assistance.

General Situation

Currently, the strategic priorities of the Government of Ukraine include strengthening the capabilities of security and defense forces, ensuring the safety of citizens, and reliably protecting critical infrastructure. Recently, the Russian military forces have been carrying out targeted missile, bomb, and drone attacks on data centers and electronic communication hubs of major operators. This creates direct threats to the stable operation of government authorities and negatively affects the provision of vital services to the civilian population.
In these conditions, a critically important priority is improving efficiency, timely and prompt response to crisis situations, organising the provision of comprehensive measures to protect critical infrastructure facilities, including critical information infrastructure, quickly eliminating the consequences of enemy attacks, and protecting the information space as a whole.

While carrying out these tasks, the vehicles of SSSCIP units regularly get directly damaged or break down due to extreme operational stress. This creates a critical need for their constant replacement, fleet updates, and repairs.
In light of this, the SSSCIP – in coordination with the Mission of Ukraine to NATO – is reaching out to request material and technical assistance in the form of vehicles for the units of SSSCIP that are working directly in the regions experiencing the most intense attacks.
These vehicles would be a key factor in maintaining the proper readiness and mobility of SSSCIP's response teams. This will help minimise the response time needed to restore stable communication during ongoing shelling, directly affecting the safety of civilians, the economic resilience of the regions, and allowing the SSSCIP to quickly organise measures to deal with the aftermath.

The Euro-Atlantic Disaster Response Coordination Centre can be reached in the following ways:

e-mail: nato.eadrcc@hq.nato.int (extended business hours)