



On 2nd March 2005 a meeting between the Command Group and some NIWIC Representatives was held in the Headquarter. It was a great opportunity for the ladies to present to the Command Group and all the SNRs the Constitution of the Club. On that occasion we got also some replies to some questions raised during a previous meeting in January with DCOM.

NIWIC (NRDC-Italy Wives' International Club) is an essential point of reference for the varying nationalities involved in the NRDC-Italy in particular when the HQ is deployed.

Some of us have already had the experience to join a Club abroad, like we have here. It was very important to have friends when our husbands were deployed.

For that reason the Club has prepared a draft of activities

for the next months long:

- **APRIL:** Italian Lunch;
- **MAY:** Visit to Turin at the Egyptian Museum and Royal Palace of Savoy; International Day with raffle;
- **JUNE:** Visit to S. Caterina del Sasso; NIWIC Dinner with husbands;
- **SEPTEMBER:** Visit to Sacromonte of Varese.

For those who are interested to join the Club, membership fees are collected during our bi-monthly coffee mornings (first Wednesday and third Thursday of each month).



On July 1st, 2005, "NATO RAPID DEPLOYABLE CORPS (NRDC)-ITALY Wives' International Club (NIWIC)" was given the opportunity to hand over a charity cheque amounting to 550 to the future Commander International Security Assistance Force VIII for Afghanistan (ISAF VIII), Lieutenant General Mauro Del Vecchio. The donation is intended for a school project, i.e. to buy a tent and/or other equipment to build up a school in Kabul.

As Mrs. Marilena Chiapperini, the NIWIC chairwoman, stressed out during her handover speech, NIWIC's objectives are to foster the relationship between the different nations at Headquarters NRDC-IT in Solbiate Olona and, doing so, collecting money for charitable purposes. Giving the first donation to a children's project in Kabul, NIWIC wanted to show their particular sympathy for the work of their husbands and their international colleagues in Kabul, who are doing a great job for the international community in Afghanistan now and during the next nine months.



Charity handover ceremony on July 1, 2005, at Caserma Ugo Mara, Solbiate Olona, with NIWIC representatives
From left to right:

Mrs. Concha Alonso Búrdalo, Mrs. Marianne Kräft-Grünebach, Mrs. Marilena Chiapperini, LtGen Mauro Del Vecchio, Mrs. Daniela Mahoney, Mrs. Pina Restaino, Mrs. Marian Merino, Mrs. Dora Cavallaro

Introduction

The Italian-led Headquarters NATO Rapid Deployable Corps-Italy (NRDC-IT) assumed the command of the International Security Assistance Force VIII (ISAF VIII) at the beginning of August 2005, succeeding NRDC Turkey.

36 countries, with a total of 8000 soldiers, are involved in the mission, which will end in May 2006, when NRDC IT will transfer the Authority to the British-led HQ Allied Rapid Reaction Corps (ARRC)

We in HQ NRDC IT are very aware of the disruptive effects on our families during a deployment, and also at the end of the mission, therefore a Families' Support Centre (FSC) has been created with the aim to try to reduce the problems and minimise the strains to which our families are exposed.

The FSC will establish useful links to help and acquaint people with the existing support facilities, programmes and activities.

This guide is designed as an "Aide Memoire" for the families of all personnel which are posted to, or deployed from HQ NRDC-IT.

Who we are

The FSC is a "First Point of Contact" and a "Coordination Centre" whose aim is to provide advice to assist families to solve any kind of technical and bureaucratic problems that occur.



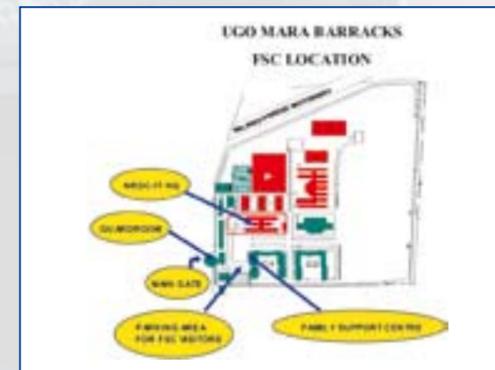
What we can do for families

If the FSC is not able to intervene directly to solve your problems, we can work to get you in touch with skilled workers, firms and specialized agencies; especially in an emergency regarding:

- Accommodation
- School
- Health
- Administration
- Exchange of information
- Incidents
- Social activities

N.B. Concerning expenses for services, the customer might be liable to pay tax for those not generally provided by either Public or Military Administration.

Where we are



Where the NSEs are



How to get in touch with us

You can get in touch with us by phone, mail, fax and, when convenient, you can come to visit us in our office located in the map shown above. You can also contact us through your NSE or your Regimental Family Support Group. This procedure is strongly suggested particularly for relatives of personnel of 1^o Signal Regiment. You will find all the useful telephone numbers, e-mail addresses and opening time of FSC at the last page

Facilities

We have been recently building up a list of facilities which you are free to use. All you need to do is to send us an e-mail to receive a list by return list. Alternately, you can look it up on our web page (under construction).

Religious support

For religious support you can directly contact our military chaplain through the FSC. For non-Catholic personnel, please contact your NSE who will inform you about the nearest church of your own religion.



Medical support



According to Italian national health law you must first consult your family doctor to obtain medical assistance. However, you can call for assistance and be directed toward other medical advice if necessary.

Information meeting



The FSC is going to act as a point of contact which is able to create a link between deployed personnel and their families, therefore we will hold periodical information-meetings to update families regarding the situation.

Social events



The FSC, in accordance with the Morale and Welfare Policy, is also planning some social events, whose aim is to provide a good occasion for all families to meet and to make new friends

Location



Information-meeting and social events will take place in either the Barracks Clubs or in The Garrison Briefing Room. We will inform you through your NSE, e-mail and with advertisement that you'll find in the Clubs.

N.B. If you want to be contacted by e-mail, send us an e-mail and you will be put on our mailing list.

Declaration of responsibility underwriting

The undersigned _____
(name, surname and rank if military)

DECLARES THAT

This box/parcel/envelope number _____

sent to _____
(name of recipient)

does not contain the following types of material:

- money and valuables;
- weapons;
- explosives;
- flammable objects;
- perishable foodstuffs;
- items liable to Customs taxes.

Place: _____ Date: _____

The Declarer

(signature)



Free postal service for parcel

NRDC-IT Operational Moral and Welfare SOP foresee a free postal service for parcel up to 3 kg for personnel posted to NRDC-IT Group (HQ NRDC-IT, Signal Brigade, Support Regiment, Signal Regiment and Garrison HQ) and deployed for ISAF VIII mission. According to MWA Council decision it's possible to send 1 parcel per deployed per shift on MWA funds reimbursable base. Dependants can send the parcel, through any Italian Post Office (Quick Pack Europe Fare € 22,75) to the following address:

Rank, Name, Surname, Branch
ISAF HQ AFG
D-64298 Darmstadt

The size of the parcel cannot exceed 225 cm (h+l+w) and longest dimension cannot be greater than 120 cm in length. Remember that it's forbidden to send money and valuables, weapons, explosives, flammable objects, perishable foodstuff and items liable to Custom taxes. In order to obtain the reimbursement dependants have to fill the claim request, available also on the NRDC-IT web site (www.nato.int/nrdc-it) and send to the following addresses:

- **"Ugo Mara" Barraks.** Quartier Generale NRDC-IT Family Support Centre, for the people posted to HQ NRDC-IT, Signal Brigade and Garrison HQ;
- **"Ugo Mara" Barraks.** Reggimento di Supporto NRDC-IT, Ufficio Maggiorità e Personale, for people posted to Support Regiment;
- **"Santa Barbara" Barraks.** Reggimento Trasmissioni, Ufficio Maggiorità e Personale, Piazzale Perrucchetti n.°1, 20147, MILANO for people posted to Signal Regiment.

TELEPHONE AND MAIL

RA FSC	0331-346601 0331-346604 0331-624691 0331-624691fax 0331-678346fax 11 7 6601 mil 11 7 6604	Reception Agency OIC casezagric@itahqnrdc.esercito.difesa.it Families' Support Centre (FSC) fsc@btrasm.esercito.difesa.it HQ IT Duty Officer 0331-346642
GE NSE	0331-620461 0331-345712 11 7 5712 mil	
GR NSE	0331-345716 11 7 5716 mil	hensenrdc@virgilio.it
HU NSE	0331-678159 0331-345720 11 7 5720 mil	dntcs@tiscali.it
SP NSE	0333-24914 0331-345724 11 7 5724 mil	spnse@tiscali.it
UK NSE	0331-329300 0331-670490 0331-675920 0331-345700/2 11 7 5700/2 mil	oiucnsemilan@libero.it sgtuknsemilan@libero.it
USA NSE	0331-329349	george.hunter2@us.army.mil daniel.fouts@us.army.mil

OPENING TIMES FOR FSC

Monday	08:00-16:30	Open
	16:30-08:00	Response Cell
Tuesday	08:00-16:30	Open
	16:30-08:00	Response Cell
Wednesday	08:00-16:30	Open
	16:30-08:00	Response Cell
Thursday	08:00-16:30	Open
	16:30-08:00	Response Cell
Friday	08:00-12:00	Open
	12:00-24:00	Response Cell
Saturday	24h	Response Cell
Sunday	24h	Response Cell

Note: For off-duty hours a "Response Cell" service will be on call. It will be activated by calling Quartiere Generale Italiano (Italian HQ) Duty Officer (Telephone number: 0331-346642 or 0331-346635).

ADDRESSES / TELEPHONE NUMBERS

NRDC-IT Ugo Mara Barraks	Via per Busto Arsizio 20 21058 Solbiate Olona (VA) Switchboard 0331-631237
1°SIGNAL RGT Santa Barbara Barraks	Piazzale Perrucchetti 1 20147 Milano Switchboard 02-48703340 02-48703643

Mail from Italy

OPERAZIONE ISAF VIII

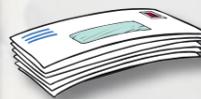
To: Ltc Jack RED
HQ NRDC-IT
Ufficio Postale-Polo Grandi Utenti
56100 PISA

Envelop front

Sender: Sara RED
Via Rossini 14
20100 MILANO (ITALY)

Envelop back

Mailing



Mail from Afghanistan

OPERAZIONE ISAF VIII

To: Sara RED
Via Rossini 14
20100 MILANO (ITALY)

Envelop front

Sender: Ltc Jack RED
HQ NRDC-IT
Ufficio Postale-Polo Grandi Utenti
56100 PISA

Envelop back

