



HQ NRDC-ITA



**FAMILY SUPPORT CENTRE (FSC)
AND
NATIONAL SUPPORT ELEMENTS (NSE)**

**SCOPE OF INFORMATION AVAILABLE
AND
CONTACT DETAILS**



HQ NRDC-ITA FSC AND NSE

AIM AND SCOPE



The FSC supports the NSEs, where they exist, in establishing and maintaining close contact with HQ NRDC-ITA personnel and their families, in order to support them in establishing themselves in Italy.

Examples include:

- Accommodation
- Schools
- Health
- General administration
- Exchange of information
- Mail delivery service (when deployed)
- Social and cultural events (when deployed)

NOTE: Where support offered falls outside of military administration agreements, the "customer" will be requested to pay (electrician; mechanic; plumber; carpenter etc)



HQ NRDC-ITA FSC AND NSE



PROCESS

- **In the first instance, personnel and/or their families should contact their NSE for support.**
- **Where no NSE exists, personnel and their families can contact the FSC direct.**
- **Where NSEs exist, but extra support is needed, the respective NSE will contact direct, or authorise contact with the FSC.**
- **Contact details are on the next slide:**



HQ NRDC-ITA FSC AND NSE



USEFUL ADDRESSES/TELEPHONE NUMBERS

HQ NRDC-ITA (General Details)	Ugo Mara Barracks Via per Busto Arsizio 20 21058 Solbiate Olona (VA) Switchboard. +39 0331 631237 / 345111
Family Support Centre (hours of operation: 0800 – 1630 hours Mon – Thu; 0800 – 1200 hours Fri)	+39 0331 346601 / 604 / Fax +39 0331 325960 (out of hours emergency contact +39 335 595 7341) casezagric@bsupporto.esercito.difesa.it addfsc@bsupporto.esercito.difesa.it
German NSE	+39 0331 345712 / Fax +39 0331 329808 / dtasolbiate@virgilio.it
Greek NSE	+39 0331 345716 / Fax +39 0331 324963 / hensenrdc@virgilio.it
Hungarian NSE	+39 0331 345720 / Mobile +39 335 1247401 / Fax +39 0331 678159 apuskas@freemail.hu
Spanish NSE	+39 0331 345724 / Fax +39 0331 324914 / spnse@tiscali.it
UK NSE	+39 0331 329300 / 670490 / Fax + 39 0331 675920 / oiuknsemilan@libero.it Sgtuknsemilan@libero.it
USA NSE	+39 0331 329349 (phone and fax) / daniel.fouts@us.army.mil